

## NEW ACCOUNT APPLICATION

Company Name: _____	Nature of Business: _____	Resale ID #: _____
Bill to Address: _____	Company Phone: _____	(copy of your certificate MUST be attached)
City, State & Zip: _____	Company Fax: _____	
Ship to Address: _____	Company Email: _____	
City, State & Zip: _____	Company Website: _____	

**CONTACT INFORMATION – Please provide at least (1) OWNER, (1) SALES and (1) ACCOUNTING contact.**

Name	Title	Address	Phone	Email*	Select your email preferences:
	Owner				<input type="checkbox"/> Orders (can only select one contact) <input type="checkbox"/> Tracking (can only select one contact) <input type="checkbox"/> A/P Invoices / Statements <input type="checkbox"/> ALL Updates
	Sales				<input type="checkbox"/> Orders (can only select one contact) <input type="checkbox"/> Tracking (can only select one contact) <input type="checkbox"/> A/P Invoices / Statements <input type="checkbox"/> ALL Updates
	Accounting				<input type="checkbox"/> Orders (can only select one contact) <input type="checkbox"/> Tracking (can only select one contact) <input type="checkbox"/> A/P Invoices / Statements <input type="checkbox"/> ALL Updates
					<input type="checkbox"/> Orders (can only select one contact) <input type="checkbox"/> Tracking (can only select one contact) <input type="checkbox"/> A/P Invoices / Statements <input type="checkbox"/> ALL Updates
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*\*By providing an email on this application, you are authorizing Bulbrite to send you electronic communications. We recommend all contacts select **ALL Updates** as it will ensure you receive timely information regarding pricing, new products and other critical business information. If you wish to stop receiving emails from us, you may unsubscribe at any time using the link provided at the bottom of all of our emails.*



145 West Commercial Ave.  
Moonachie, New Jersey 07074

13230 San Bernardino, Suite B  
Fontana, California 92335

**HOW DID YOU HEAR ABOUT US?**

- ☐ Magazine: \_\_\_\_\_
- ☐ Tradeshow: \_\_\_\_\_
- ☐ Internet
- ☐ Direct Mail
- ☐ Sales Rep: \_\_\_\_\_
- ☐ Other: \_\_\_\_\_

**BANK REFERENCES**

<b>Bank Name</b>	<b>Address</b>	<b>Acct #</b>	<b>Phone</b>	<b>Fax</b>

**CREDIT REFERENCES (LIST ALL 3)**

<b>Company Name</b>	<b>Address</b>	<b>Acct #</b>	<b>Phone</b>	<b>Fax</b>

With the understanding that all information given will be kept confidential, we hereby give authorization to Bulbrite Industries to obtain information from the above references. We also agree to Bulbrite's standard terms and conditions of sale.

**Authorized Signature:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_



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## CANADIAN TERMS & CONDITIONS OF SALE 2016

### ORDER PROCESSING:

You can call us anytime between 8:30am - 4:30pm EST, Monday through Friday. Once you find what you need, send an email to [orders@bulbrite.com](mailto:orders@bulbrite.com) with your order.

### PRODUCTS:

All products, product specifications and data are subject to change without notice to improve performance, reliability, function, design or otherwise. Products may be discontinued without notice. Products under warranty are subject to conditions and limitations of that warranty. Warranty information is available on packaging, in the BULBRITE product catalog and at [www.bulbrite.com](http://www.bulbrite.com). Content provided in this pricelist shall not be considered a warranty unless specifically stated as such.

### PRICES:

All prices in the Canadian Distributor Net Price Schedule are in United States Dollars and include duties and brokerage fees. Prices are subject to change without notice. Some products may be subject to UMAP policies. Please contact us at [sales@bulbrite.com](mailto:sales@bulbrite.com) for more details.

### PAYMENT TERMS:

Terms on orders with approved credit are Net 30 days. All other orders must be paid in advance with credit card, cash, wire transfer or checks. Past due invoices are subject to a 1.5% late fee per month. A \$25.00 service fee will apply to all returned checks. A \$20.00 service charge will be added on international orders paid by wire transfer and customers are responsible for the bank transaction fee. No deductions are allowed for returns or price discrepancies until a credit memo has been approved. All invoices will include a Harmonized Sales Tax, which includes both the General Sales Tax and the Provincial Sales Tax as designated by the province to which the order is shipping.

### FREIGHT POLICY:

All shipments are freight collect, FOB Moonachie, NJ. Freight charges will be added to the invoice. Expedited shipping charges (air) will be billed to the customer's account number which must be provided at the time the purchase order is submitted.

### FREIGHT ALLOWANCE:

All shipments are FOB Moonachie, NJ. For products delivering to the provinces of Ontario and Quebec, freight is allowed (FFA) on orders totaling \$800.00. For products delivering to the provinces of British Columbia, Alberta, Saskatchewan or Manitoba, freight is allowed (FFA) on orders totaling \$1200.00. Freight charges may be deducted from the invoice total ONLY if the relevant invoice is paid within 30 days or according to your standard account terms.

### FLUORESCENT POLICY:

Fluorescent tubes longer than 4 feet are not available for delivery into Canada.

### REFUSED SHIPMENTS:

Orders refused in whole or in part will result in a 25% restocking fee in addition to freight to the delivery location as well as freight, duties and brokerage on the return delivery to Bulbrite.

### CANCELLATION POLICY:

Any order canceled by the customer after being processed and packaged for shipment is subject to a 10% restocking fee.

### DAMAGES/SHORTAGES:

Claims for damaged goods, concealed damage or short shipments must be submitted in writing to [returns@bulbrite.com](mailto:returns@bulbrite.com) within 5 days of receipt. LTL damages must be reported within 48 hours of shipment receipt. A signed receipt of goods serves as confirmation that the number of packages received has been verified as indicated on the BOL/Packing Slip and that the shipment was delivered in good condition.

## **RETURN POLICY:**

Quality is very important to us which is why we offer a warranty on our products. We also hold ourselves to a very strict error free goal, but if your order doesn't arrive the way you expected it to, let us know – we want to fix it!

Requests for returns must be submitted to your dedicated Bulbrite sales representative. For sales rep contact information, please email [returns@bulbrite.com](mailto:returns@bulbrite.com). All returns will be issued a Return Goods Authorization number (RGA#) and return instructions. RGA #s are valid for 14 business days – product must be returned within this time to receive credit. Product must be returned in saleable condition in original packaging at the customer's expense. Shipping fees are non-refundable on non-defective returns. Unauthorized returns will be refused. **NO RETURNS WILL BE ACCEPTED AFTER 60 DAYS.**

Credit will be issued upon inspection of merchandise. **Refunds will be given in the form of merchandise credit only.** Correctly shipped merchandise returned by customers is subject to a 15% restocking charge if product is returned within 30 days, and 25% restocking charge up to 60 days. Returns on freight allowed orders which result in the original order falling below freight allowance will be charged back for the original freight allowance. Deductions from payment CANNOT be made until a credit memo has been approved.

Please note all returns/defective claims originating from an end user must be handled through the distributor. Bulbrite is not responsible for processing end user claims.

## **MINIMUM ORDER:**

Our minimum order is \$200.00. **Orders less than \$200.00 will incur a \$25.00 handling fee.** The minimum quantity required per item is the "inner pack" on all products. If an "inner pack" quantity is not indicated, the minimum required quantity is the "master pack".

## **SPECIAL ORDERS:**

We may be able to supply items not in our catalog upon request. Minimum quantities will apply and special orders will incur a \$10.00 service fee per item. Special orders are non-cancellable and non-returnable. Please note certain items that are listed in our catalog are designated as special order items and are subject to this policy.

## **BACK ORDERS:**

Back ordered items will be automatically shipped as soon as product becomes available.

## **DEFECTIVE POLICY:**

Defective products must be claimed within one year from distributor purchase unless otherwise stated. Compact fluorescents are covered under a 2 YEAR LIMITED WARRANTY. LEDs are covered under a 3 or 5 YEAR LIMITED WARRANTY – for a full list of warranty details by category, visit [www.bulbrite.com/led](http://www.bulbrite.com/led). Bulbrite warrants its products to perform according to specification and are free from defects in material, workmanship and title and to operate from the date of invoice (or date of manufacture if invoice date is not known or available) for the time periods specified for covered products. Bulbrite reserves the right to examine all failed lamps and/or ballasts and reserves the right to be the sole judge as to whether any lamps and/or Bulbrite lighting products are defective and covered under this warranty. All distributors with a defective claim must contact their dedicated Bulbrite Sales Representative. For sales rep contact information, please email [sales@bulbrite.com](mailto:sales@bulbrite.com). Any additional associated labor costs incurred during the resolution process will not be covered. Full warranty details are available within the product catalog, on individual product packaging and upon request. Please note all returns/defective claims originating from an end user must be handled through the distributor. Bulbrite is not responsible for processing end user claims.

**NEW CUSTOMERS:**

New customers must submit a signed "New Account Application" form (available for your convenience at <http://www.bulbrite.com/contact-us.php>) and provide a copy of Resale Certificate. For more information, contact: [sales@bulbrite.com](mailto:sales@bulbrite.com).

